



AUGMENT **People**

AUTOMATE **Processes**

ACCELERATE **Businesses**

altilia.ai

# Building a Platform for Intelligent Document Processing: Opportunities and Challenges

Francesco Visalli, Antonio Patrizio, Antonio Lanza, Prospero Papaleo,  
Anupam Nautiyal, Mariella Pupo, Umberto Scilinguo, Ermelinda Oro  
and Massimo Ruffolo



# What is Intelligent Document Processing?

**Intelligent Document Processing (IDP)** is a suite of technologies that combines Artificial Intelligence (AI) and automation to convert unstructured and semi-structured documents into structured, usable information.

It combines technologies like OCR, Machine Learning, NLP, and RPA to read, understand, and extract information from documents of various formats.

IDP technologies enable automation of tasks such as document and text classification, segmentation, entity extraction, sentiment analysis, and question answering.



# The Challenge - Problems in Document Processing

**According to a McKinsey report, employees spend 1.8 hours every day, 9.3 hours per week, on average, searching and gathering information**

- Businesses generate and manage vast amounts of documents of different formats, layouts, and languages
- Manual document processing is time-consuming, error-prone, and inefficient
- Existing systems often struggle with diverse document formats and complex layouts



# The Solution - Altilia Intelligent Automation (AIA) Platform

The platform is divided into three modules:  
**Teach, Automate, and Understand.**

- AIA platform is a comprehensive IDP solution designed to empower business experts to automate their document processing workflows
- It is a no-code solution, meaning business experts can train AI models without any coding skills
- Provides advanced features for data annotation, ML model training, and automation

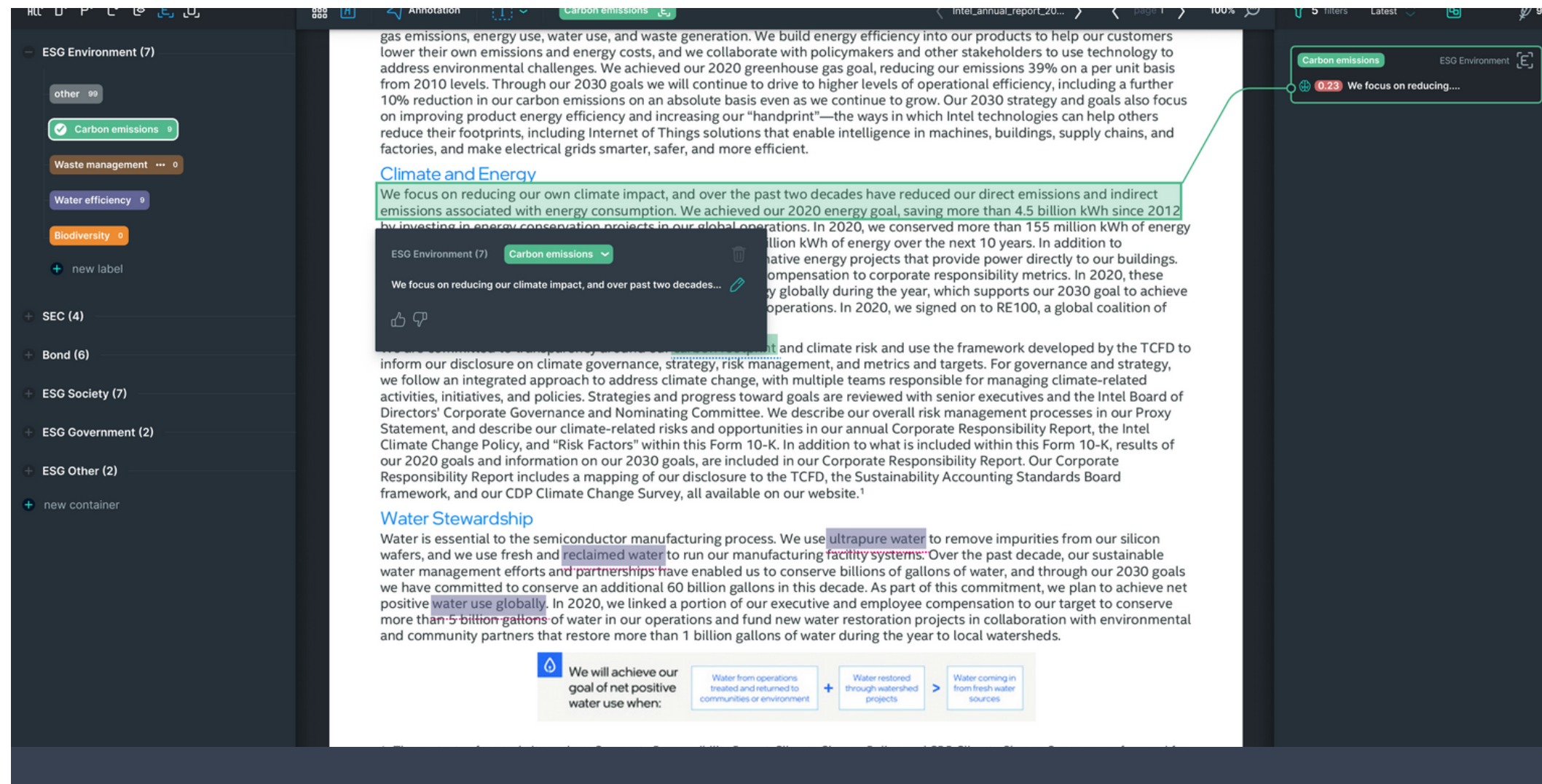
# Teach Module - transfer knowledge into AI models

## Capabilities

- Enables business experts to annotate documents, fine-tune pre-trained machine learning models, and create complex AI skills
- Reduces the need for deep AI expertise, making IDP more accessible to businesses

## Composed of three main tools

- **Altilia Labels:** Document Annotation and Dataset Creation
- **Altilia Models:** AI Models Training and Fine-Tuning
- **Altilia Skills:** Complex AI Skills Creation

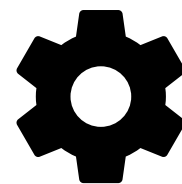


# Teach

## Altilia Labels



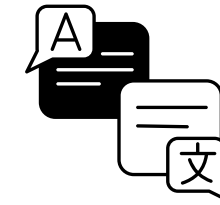
Point-and-click document annotations, reducing annotation workloads



Powered by active learning and auto-labeling algorithms



Supports seamless ingestion of documents of any type and format



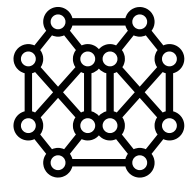
Provides multi-language support and recognizes complex document layouts and structures



Enables semantic annotation and optimized techniques for different machine learning tasks

# Teach

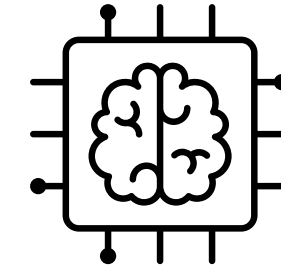
## Altilia Models



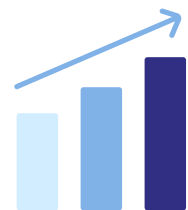
Offers a library of pre-trained models for fine-tuning



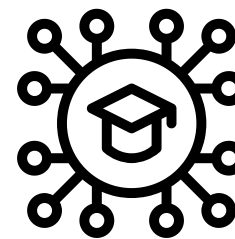
Features robust transfer learning and connection with Hugging Face repository



Custom AI models can be imported and trained with datasets.



Tracks behavior and performance of models with validation on metrics



Supports continual learning and few-shot learning

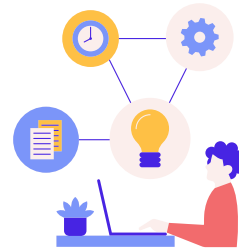


Provides support for over 50 languages



# Teach

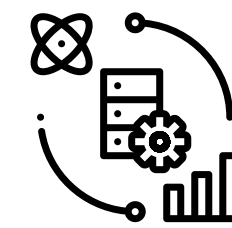
## Altilia Skills



Combines multiple AI models, data functions, and knowledge-graph capabilities

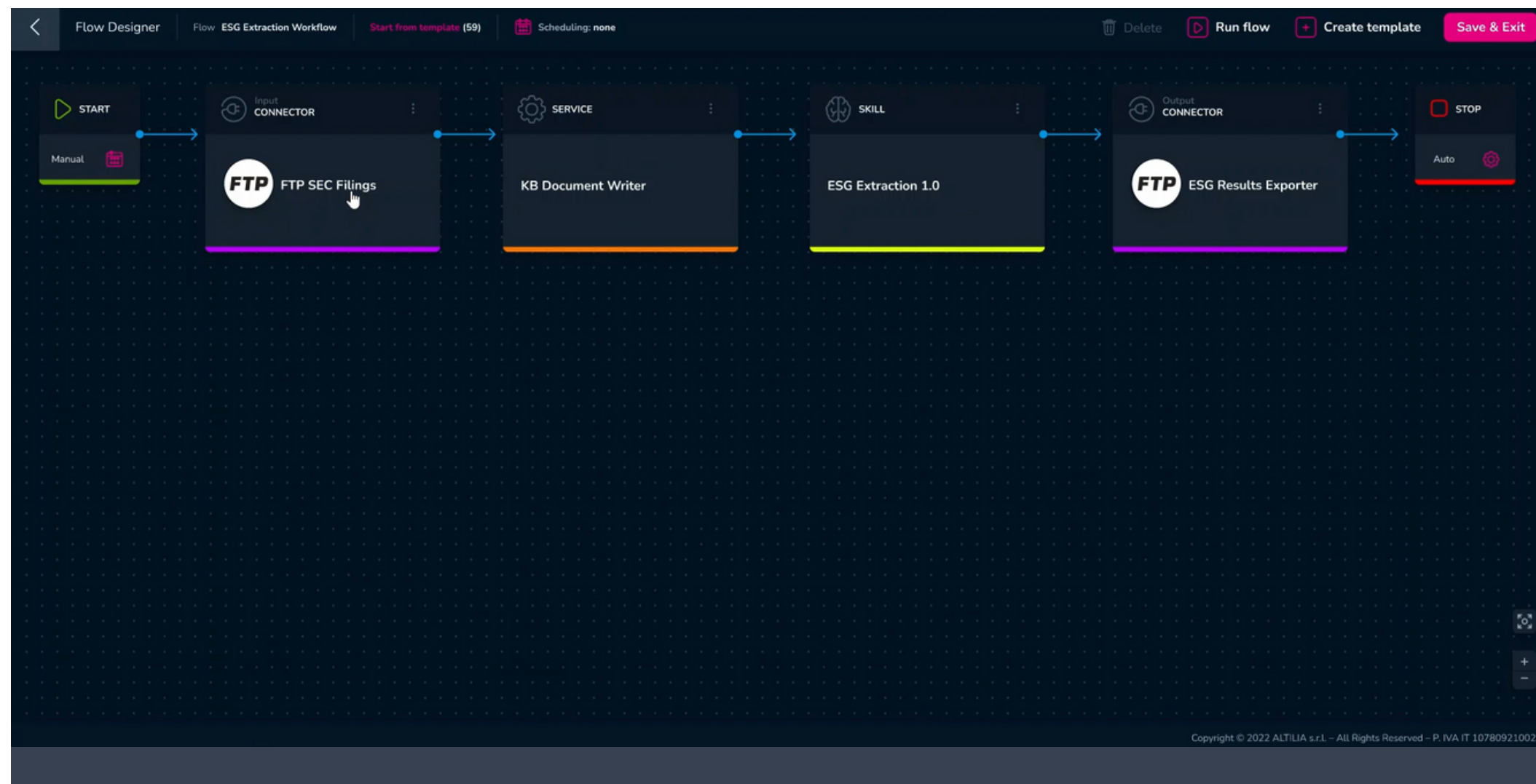


Enables advanced document processing skills for standard and complex documents



Supports framed and unframed tables, text, charts, columns, and backgrounds

# Automate - AIA skills into processing workflows



## Capabilities

- Integration of multiple AI skills and models with RPA capabilities
- Setting up connectors for workflow integration with external systems
- Provides a review and validation tool for enhancing ML models accuracy and performance

## Composed of three main tools:

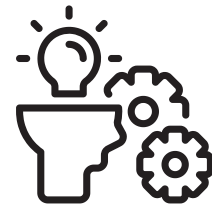
- **Altilia Flows**: Process Automation
- **Altilia Reviews**: Human-In-The-Loop Validation
- **Altilia Connectors**: Platform Interoperability

# Automate

## Altilia Flows



Simplifies complex,  
document-intensive  
processes



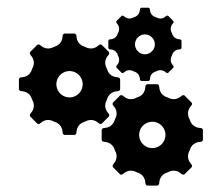
Creation and design  
of automated  
workflows



Workflow templates  
can be customized  
by combining  
different tasks



Allows configuration  
of input/output  
connectors,  
execution behavior,  
and scheduling



Can be executed in  
attended and  
unattended mode

# Automate

## Altilia Reviews



Human-In-The-Loop  
AI mechanism for  
reviewing and  
validating results



Validates data,  
metadata, and  
concepts obtained  
from workflow  
execution



Enables continuous  
monitoring and  
training of AI models



Provides point-and-  
click interface for  
validation using  
semantic faceted  
search



Supports explainable  
AI features for  
trustworthy  
applications



# Automate

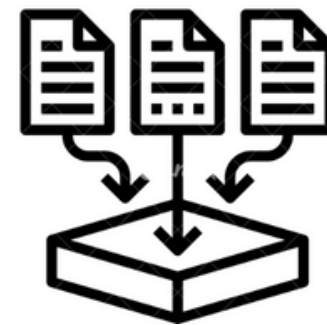
## Altilia Connectors



Altilia Connectors enable data exchange between internal and external sources



Pre-built connectors integrate workflows with RPA, CMS, ERP, CRM systems, and more



Support for ingestion from any internal or external source



Special connectors for web wrapping and scraping techniques for ESG data collection

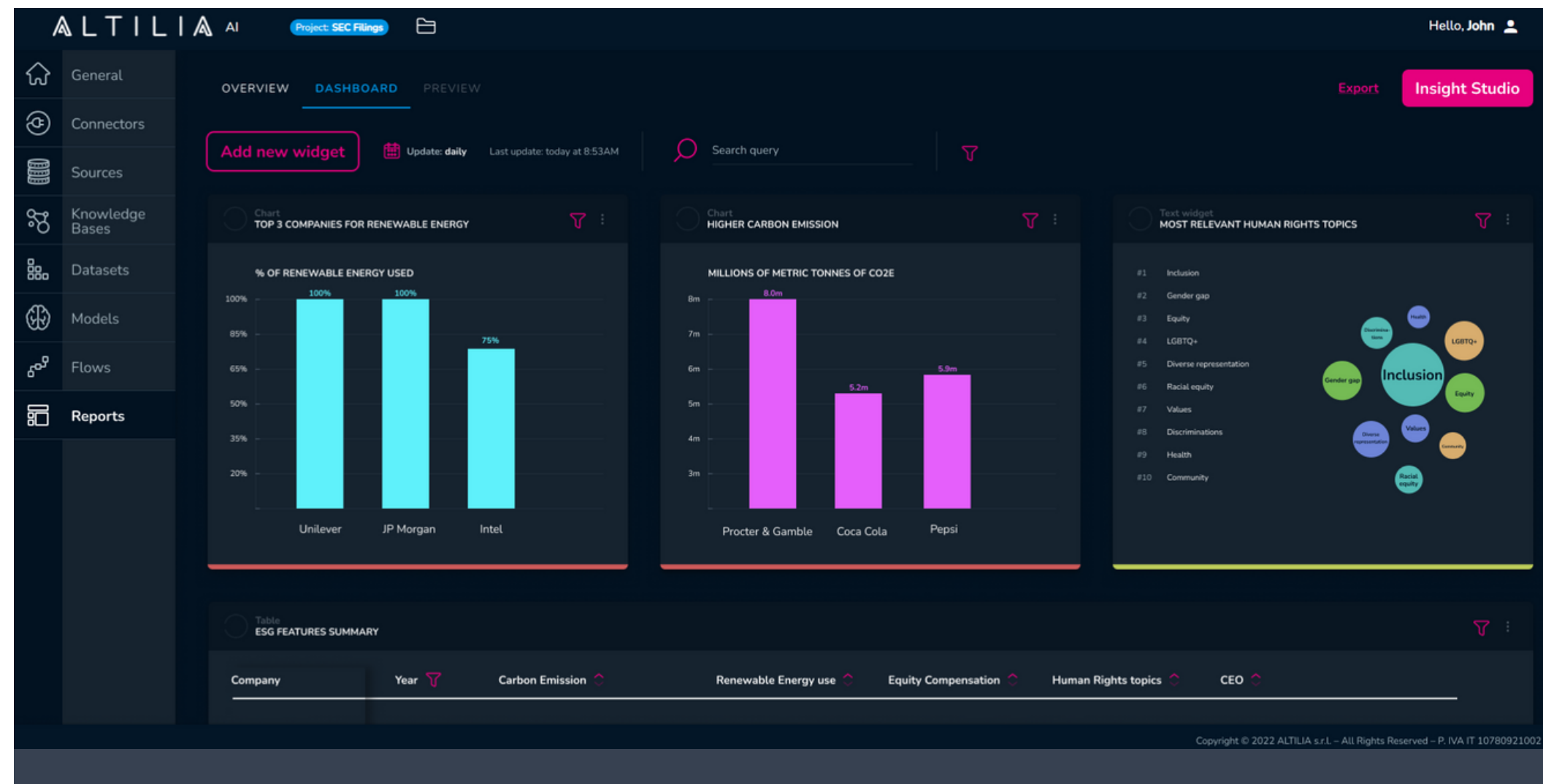
# Understand - advanced analytic for insights

## *Capabilities*

- Tools for data representation, semantic queries, and report generation
- Provides advanced analytic and knowledge graph capabilities
- Extracts insights from processed documents, aiding decision making and strategy formulation

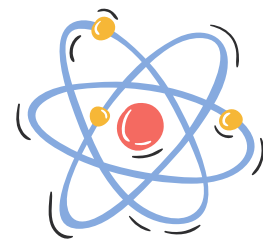
Composed of three main tools:

- **Altilia Knowledge Graphs:** Internal Data Representation
- **Altilia Searches:** Search and Sort Information
- **Altilia Insights:** Analysis and Reporting

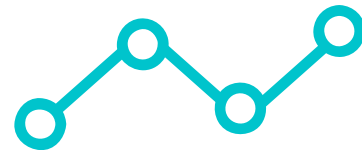


# Understand

## Altilia Knowledge Graphs



All documents and data are indexed and handled by a knowledge base



Multi-structured attribute graph enables semantic searches, querying and reporting



Simplifies semantic document indexing and data conceptualization



Combines symbolic AI with machine learning for training, automation, and decision-making

# Understand

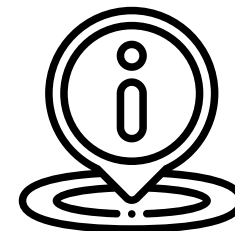
## Altilia Searches



Processed documents and data are indexed in the Altilia Knowledge Base



Altilia Searches offers a user-friendly neural search engine



Advanced semantic search engine for locating specific information



Supports multi-faceted searches and natural language queries



Provides search by similarity and answers to natural language questions



# Automate

## Altilia Insights



A conversational  
decision intelligence  
tool



Understands data  
and metadata within  
the Altilia Knowledge  
Graph



Enables multi-  
dimensional reports  
with natural language  
queries



Allows exporting  
charts and reports,  
as well as sharing  
dashboards with  
coworkers

# Conclusion

**AIA** platform offers a comprehensive solution to the challenges in document processing

- The ***Teach*** module simplifies the creation of complex AI models, making AIA accessible to a wide range of users
- The ***Automate*** module offers an intuitive visual workflow editor and a wide range of connectors, simplifying the automation process
- The ***Understand*** module's semantic search and knowledge graph capabilities make retrieving documents and insights fast and straightforward

**AIA's** capabilities will be extended towards a complete machine reading comprehension system, providing full question-answer features for efficient information extraction from documents.



**THANK YOU!**

@ [info@altiliagroup.com](mailto:info@altiliagroup.com)

T +39 0984 494277

#### REGISTERED OFFICE

Via A. Volta 41  
87036 Rende (CS), Italy

P.IVA / VAT e C. F.:  
10780921002

#### HEADQUARTERS

Corso di Porta Romana, 61  
20122 Milano (MI), Italy

#### OPERATIONAL AND R&D

Piazza Vermicelli  
TechNest Unical  
87036 Rende (CS), Italy